



Data Processing Addendum

Version: UK_2.3_DEC_2025

Introduction

Agreement

1. DEFINITIONS

2. EFFECT OF THIS ADDENDUM

3. PROCESSING OF PERSONAL DATA

4. RIGHTS OF DATA SUBJECTS

5. 3B PERSONNEL

6. SUB-PROCESSORS

7. SECURITY

8. CLIENT PERSONAL DATA INCIDENT MANAGEMENT AND NOTIFICATION

9. ACCESS AND DELETION OF CLIENT PERSONAL DATA

10. AUTHORISED AFFILIATES

11. LIMITATION OF LIABILITY

12. DATA TRANSFERS

13. General

SCHEDULE ONE

This Data Processing Addendum ("Addendum") is entered into on the Effective Date by and between:

- (1) **3B Soft Limited**, a company incorporated in England and Wales with company no. 14179565, whose registered office is at 3B Soft Ltd, 3rd Floor, 86-90 Paul Street, London, EC2A 4NE ("3B"); and
- (2) **the Client** (as defined in Clause 1 below), each a "Party" and collectively the "Parties".

INTRODUCTION

- A. 3B and the Client have entered into an agreement under which 3B provides certain staff management software-as-a-service to the Client using 3B's platform hosted on a salesforce org.
- B. The Client is a Controller of Client Personal Data. 3B Processes Client Personal Data as a Processor in connection with its performance of the Agreement.
- C. The Parties have entered into this Addendum to ensure that the Processing of Client Personal Data is in accordance with Data Protection Laws and Regulations.

AGREEMENT

The Parties hereby agree that the terms and conditions set out below shall apply to the Processing of Client Personal Data in connection with the performance of the Agreement.

1. DEFINITIONS

In this Addendum the following words and expressions have the following meanings:

"Agreement" means the agreement entered into either prior to or at or around the Effective Date under which 3B contracts to provide to the Client certain staff management software-as-a-service to the Client alongside certain ancillary configuration, set-up and support services.

"Authorised Affiliate" means any of Client's Affiliate(s) which (a) is subject to the data protection laws and regulations of the European Union, the European Economic Area and/or their member states, Switzerland and/or the United Kingdom, and (b) is permitted to use the Services pursuant to the Agreement, but has not signed its own agreement with 3B and is not a "Client" as defined under this Addendum.

"Controller" means the entity which determines the purposes and means of the Processing of Personal Data.

"Client" means the Client together with its Affiliates (for so long as they remain Affiliates) which have signed the Agreement and/or any order form pursuant to the Agreement.

“Client Personal Data” means any Client Data as described in Schedule One of this Addendum (Introduction) that is Personal Data and that is processed by 3B on behalf of the Client in the course of performing the Services, as described in more detail in Schedule One. Client Personal Data excludes Personal Data with respect to which 3B is a data controller (such as, but not limited to, business contact information relating to the Client’s personnel and representatives used for the purposes of entering into and performing the Agreement, communicating with the Client in connection with the Agreement, setting up Accounts and invoicing and receiving payments of the Fees);

“Data Protection Laws and Regulations” means all laws and regulations, including laws and regulations of the European Union, the European Economic Area and their member states, Switzerland, the United Kingdom and the United States and its states, applicable to the Processing of Personal Data under the Agreement, including the UK GDPR;

“Data Subject” means the identified or identifiable person to whom Personal Data relates;

“Effective Date” means that the date that the Client signs this Addendum, or 10 business days after this Addendum is sent to the Client (in each case as indicated in 3B’s records), or the effective date of the Agreement, whichever is the earlier;

“EU GDPR” means the Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016 on the protection of natural persons with regard to the processing of personal data and on the free movement of such data, and repealing Directive 95/46/EC (General Data Protection Regulation).

“Personal Data” means any information relating to (i) an identified or identifiable natural person and, (ii) an identified or identifiable legal entity (where such information is protected similarly as personal data or personally identifiable information under applicable Data Protection Laws and Regulations), where for each (i) or (ii), such data is Client Personal Data.

“Processing” means any operation or set of operations which is performed upon Personal Data, whether or not by automatic means, such as collection, recording, organisation, structuring, storage, adaptation or alteration, retrieval, consultation, use, disclosure by transmission, dissemination or otherwise making available, alignment or combination, restriction, erasure or destruction.

“Processor” means the entity which Processes Personal Data on behalf of the Controller.

“Services” means any services that 3B provides to the Client, or has an obligation to provide to the Client, under the Agreement.

“SFDC” means Salesforce UK Limited(f/k/asalesforce.comEMEALimited), a company registered in England and Wales.

“SFDC Group” means SFDC and its Affiliates engaged in the Processing of Personal Data.

“Standard Contractual Clauses” means the standard contractual clauses adopted pursuant to the European Commission’s decision (C(2010)593) of 5 February 2010 on Standard Contractual Clauses for the transfer of personal data to processors established in third countries which do not ensure an adequate level of data protection (as published here: <https://eur-lex.europa.eu/legal-content/EN/TXT/PDF/?uri=CELEX:32010D0087&from=en> or such other location from time to time. “Sub-processor” means any Processor engaged by 3B.

“**Supervisory Authority**” means an independent public authority which is established by an EU Member State pursuant to the GDPR.

“**Trade Agreement**” means the Trade and Cooperation Agreement between the European Union and the European Atomic Energy Community, and the United Kingdom of Great Britain and Northern Ireland dated 24 December 2020.

“**Transfer Mechanism**” means a condition set out in Chapter V of the UK GDPR or the EU GDPR (as the case may be) for ensuring an adequate level of protection for personal data transferred to a third country.

“**UK GDPR**” means the EU GDPR as transposed into UK law (including by the Data Protection Act 2018 and the Data Protection, Privacy and Electronic Communications (Amendments etc) (EU Exit) Regulations 2019), as may be updated, amended and superseded from time to time.

“**User**” means individuals authorised by the Client or the Client’s clients or their affiliates to access and use the Services.

2. EFFECT OF THIS ADDENDUM

- 2.1. This Addendum supplements the Agreement and shall form a binding part of the Agreement with effect from the Effective Date.
- 2.2. This Addendum shall apply to all Processing of Client Personal Data that 3B carries out as a Processor in connection with the performance of the Agreement. 3B shall not have any obligations under this Addendum in relation to any Client Personal Data in respect of which 3B is or becomes a Controller.
- 2.3. Except as modified in this Addendum, the Agreement shall remain in full force and effect.
- 2.4. The provisions of this Addendum shall extinguish and replace any provisions contained in the Agreement relating to the Processing of Client Personal Data.
- 2.5. In the event of any conflict or inconsistency between the provisions of this Addendum and the Agreement, the provisions of this Addendum shall prevail with regard to the Parties’ obligations, rights and liability in connection with the Processing of Client Personal Data.

3. PROCESSING OF PERSONAL DATA

- 3.1. **Roles of the Parties.** The parties acknowledge and agree that with regard to the Processing of Client Personal Data, Client is the Controller, 3B is the Processor and that 3B will engage Sub-processors pursuant to the requirements set forth in Paragraph 6 (Sub-processors) below.
- 3.2. **Client's Processing of Client Personal Data.** Client shall, in its use of the Services, Process Client Personal Data in accordance with the requirements of Data Protection Laws and Regulations, including any applicable requirement to provide notice to Data Subjects of the use of 3B as Processor. For the avoidance of doubt, Client's instructions for the Processing of Client Personal Data shall comply with Data Protection Laws and Regulations. Client shall have sole responsibility for the accuracy, quality, and legality of Client Personal Data and the means by which Client acquired Client Personal Data. Client specifically acknowledges that its use of the Services will not violate the rights of any Data Subject that has opted-out from sales or other disclosures of Client Personal Data. 3B shall notify the Client as soon as practicable if 3B considers that an instruction from the Client infringes applicable Data Protection Laws and Regulations.
- 3.3. **3B's Processing of Personal Data.** 3B shall treat Client Personal Data as Confidential Information and shall Process Client Personal Data on behalf of and only in accordance with Client's documented instructions for the following purposes: (i) Processing in accordance with the Agreement; (ii) Processing initiated by Users in their use of the Services; and (iii) Processing to comply with other documented reasonable instructions provided by Client (e.g., via email) where such instructions are consistent with the terms of the Agreement. Notwithstanding anything else in this Addendum, the Client acknowledges and agrees that 3B may Process the Client Personal Data otherwise than in accordance with the Client's instructions if and to the extent that it is required by any applicable law to which it is subject to Process the Client Personal Data otherwise than in accordance with the Client's instructions, provided that 3B informs the Client of that legal requirement before carrying out such Processing unless prohibited by that law from doing so.
- 3.4. **Details of the Processing.** The subject-matter of Processing of Client Personal Data by 3B is the performance of the Services pursuant to the Agreement. The nature and purpose of the Processing, the types of Client Personal Data and categories of Data

Subjects Processed under this DPA are further specified in Schedule One to this Addendum. The duration of the Processing is for the duration of the Agreement.

- 3.5. **Assistance.** 3B shall assist the Client in ensuring compliance with the obligations relating to the security of processing of personal data, the notification of personal data breaches to the supervisory authority, the communication of personal data breaches to the data subject, data protection impact assessments and prior consultation in relation to high-risk processing under the Data Protection Laws and Regulations in respect of the Client Personal Data to the extent Client does not otherwise have access to the relevant information, and to the extent such information is available to 3B. 3B may charge the Client at its standard time- based charging rates for any work performed by 3B at the request of the Client pursuant to this Paragraph 3.5, except where such work is necessitated by a breach by 3B of its obligations under this Addendum.
- 3.6. **General compliance with data protection laws.** Without prejudice to Paragraph 3.2, each party shall comply with the Data Protection Laws and Regulations with respect to the processing of the Client Personal Data and other Personal Data obtained in connection with the Agreement.
- 3.7. **Changes to data protection laws.** If any changes or prospective changes to the Data Protection Laws and Regulations result or will result in one or both parties not complying with the Data Protection Laws and Regulations in relation to processing of Client Personal Data carried out under the Agreement, then the parties shall use their best endeavours promptly to agree such variations to the Agreement as may be necessary to remedy such non-compliance.

4. RIGHTS OF DATA SUBJECTS

- 4.1. **Data Subject Request.** 3B shall, to the extent legally permitted, promptly notify Client if 3B receives a request from a Data Subject to exercise the Data Subject's right of access, right to rectification, restriction of Processing, erasure ("right to be forgotten"), data portability, object to the Processing, or its right not to be subject to an automated individual decision making, each such request being a "Data Subject Request". Taking into account the nature of the Processing, 3B shall assist Client by appropriate technical and organisational measures, insofar as this is possible, for the fulfilment of Client's obligation to respond to a Data Subject Request under Data Protection Laws and Regulations. In addition, 3B shall upon Client's request provide commercially reasonable efforts to assist Client in responding to such Data Subject

Request, to the extent 3B is legally permitted to do so and the response to such Data Subject Request is required under Data Protection Laws and Regulations. To the extent legally permitted, 3B may charge the Client at its standard time-based charging rates for any work performed by 3B at the request of the Client in connection with responding to such requests where 3B makes automated tools available to the Client via the Services that enable the Client to respond to such requests itself.

5. 3B PERSONNEL

- 5.1. Confidentiality. 3B shall ensure that its personnel engaged in the Processing of Personal Data are informed of the confidential nature of the Personal Data, have received appropriate training on their responsibilities and have executed written confidentiality agreements. 3B shall ensure that such confidentiality obligations survive the termination of the personnel engagement.
- 5.2. Reliability. 3B shall take commercially reasonable steps to ensure the reliability of any 3B personnel engaged in the Processing of Personal Data.
- 5.3. Limitation of Access. 3B shall ensure that 3B's access to Personal Data is limited to those personnel performing Services in accordance with the Agreement.
- 5.4. Data Protection Officer. 3B has appointed a manager with responsibility for data protection. The appointed person may be reached at support@3bonboarding.com.

6. SUB-PROCESSORS

- 6.1. Appointment of Sub-processors. 3B must not engage any third party to process the Client Personal Data without the prior specific or general written authorisation of the Client. The Client acknowledges and agrees that 3B may engage third-party Sub-processors in connection with the provision of the Services in accordance with this Paragraph 5. 3B shall ensure that each third party Sub-processor it engages to process Client Personal Data is engaged pursuant to a written agreement containing obligations no less protective as those imposed on 3B by this Addendum with respect to the protection of Client Personal Data to the extent applicable to the nature of the Services provided by such Sub-processor.
- 6.2. List of Current Sub-processors and Notification of New Sub-processors. Paragraph 5 of Schedule One of this Addendum contains the current list of Sub-processors engaged by 3B. 3B shall inform the Client at least 14 days in advance of any intended

changes concerning the addition or replacement of any third party Sub-processor after the Effective Date.

- 6.3. **Objection Right for New Sub-processors.** Client may object to 3B's use of a new Sub-processor by notifying 3B promptly in writing within ten (10) business days after receipt of 3B's notice in accordance with the mechanism set out in Section 6.2. In the event Client objects to a new Sub-processor, as permitted in the preceding sentence, then the parties will discuss the objection and attempt to agree a mutually acceptable resolution in good faith.
- 6.4. **Liability.** 3B shall be liable for the acts and omissions of its Sub-processors to the same extent 3B would be liable if performing the services of each Sub-processor directly under the terms of this Addendum, except as otherwise set forth in the Agreement.

7. SECURITY

- 7.1. **Controls for the Protection of Client Personal Data.** 3B shall maintain appropriate technical and organizational measures for protection of the security (including protection against unauthorised or unlawful Processing and against accidental or unlawful destruction, loss or alteration or damage, unauthorised disclosure of, or access to, Client Personal Data), confidentiality and integrity of Client Personal Data. Further details are set out in Paragraph 4 of Schedule One of this Addendum. 3B regularly monitors compliance with these measures. 3B will not materially decrease the overall security of the Services during a subscription term.
- 7.2. **Third-Party Certifications and Audits.**
 - 7.2.1. 3B shall allow for and contribute to audits, including inspections, conducted by the Client or another auditor mandated by the Client in respect of the compliance of 3B's processing of Client Personal Data with the Data Protection Laws and Regulations and this Addendum.
 - 7.2.2. 3B may charge the Client at its standard time-based charging rates for any work performed by 3B at the request of the Client pursuant to this Paragraph 7.2, providing that no such fees shall be levied where the request to perform the work arises out of any breach by 3B of the Agreement or any security breach affecting the systems of 3B.

8. CLIENT PERSONAL DATA INCIDENT MANAGEMENT AND NOTIFICATION

3B maintains security incident management policies and procedures and shall notify Client without undue delay after becoming aware of the accidental or unlawful destruction, loss, alteration, unauthorised disclosure of, or access to Client Personal Data, including Personal Data, transmitted, stored or otherwise Processed by 3B or its Sub-processors of which 3B becomes aware (a “Client Personal Data Incident”). 3B shall make reasonable efforts to identify the cause of such Client Personal Data Incident and take those steps as 3B deems necessary and reasonable to remediate the cause of such a Client Personal Data Incident to the extent the remediation is within 3B’s reasonable control. The obligations herein shall not apply to incidents that are caused by Client or Users.

9. ACCESS AND DELETION OF CLIENT PERSONAL DATA

- 9.1. Return and deletion of Client Personal Data (within the context of Client Data) will be governed by the provisions of the Agreement. If no such provisions exist, then upon termination of the Agreement the following Client Personal Data deletion provisions shall apply:
 - 9.1.1. 3B will permit the Client to access Client Personal Data held within the Services for 30 days or, if earlier, when termination or expiry of the licence for the relevant Salesforce.org (the “Access Period”) (subject to clause 9.2). During the Access Period, the Client may obtain, copy and delete that Client Personal Data itself. If the Client so requests, 3B will assist the Client with obtaining, copying or deleting that Client Personal Data, provided that if the Client is able to do this itself using tools made available by 3B via the Services, 3B may charge the Client for such assistance at its standard time-based charging rates;
 - 9.1.2. After the end of the Access Period, the Client will no longer be able to access or use the Services but will be able to export the Client Personal Data using its admin account for as long as the Client has an active Salesforce org.
- 9.2. The Client acknowledges that it has a separate agreement with SFDC that governs services that Client has purchased from SFDC directly and the applicable Client Personal Data is hosted in such services and that such separate agreement will govern the retention of such Client Personal Data.

10. AUTHORISED AFFILIATES

- 10.1. **Contractual Relationship.** The parties acknowledge and agree that, by executing the Agreement, Client is acting on its own behalf and also, in relation to this Addendum

only, in the name and on behalf of its Authorised Affiliates, thereby establishing a separate data processing agreement between 3B and each such Authorised Affiliate subject to the provisions of this Addendum. Each Authorised Affiliate agrees to be bound by the obligations under this Addendum. For the avoidance of doubt, an Authorised Affiliate is not and does not become a party to the Agreement as a whole. All access to and use of the Services by the Client and any Authorised Affiliate must comply with the terms and conditions of this Addendum and any violation of the terms and conditions of this Addendum by the Client or an Authorised Affiliate shall be deemed a violation by Client.

10.2. **Rights of Authorised Affiliates.** Where an Authorised Affiliate becomes a party to this Addendum with 3B, it shall to the extent required under applicable Data Protection Laws and Regulations be entitled to exercise the rights and seek remedies under this Addendum, subject to the following:

10.2.1. Except where applicable Data Protection Laws and Regulations require the Authorised Affiliate to exercise a right or seek any remedy under this DPA against 3B directly by itself, the parties agree that (i) solely the Client itself shall exercise any such right or seek any such remedy on behalf of the Authorised Affiliate, and (ii) the Client shall exercise any such rights under this Addendum not separately for each Authorised Affiliate individually but in a combined manner for itself and all of its Authorised Affiliates together (as set forth, for example, in Section 9.2.2, below).

10.2.2. the Client shall, when carrying out an on- site audit of the procedures relevant to the protection of Personal Data, take all reasonable measures to limit any impact on 3B and its Sub-Processors by combining, to the extent reasonably possible, several audit requests carried out on behalf of itself and all of its Authorised Affiliates in one single audit.

11. LIMITATION OF LIABILITY

To the extent permitted by law, the Client acknowledges and agrees that 3B's liability arising out of or related to this Addendum will be limited to 3B only, and its Sub-processors (including SFDC and its Affiliates) will not have any liability directly to Client or any Authorised Affiliates.

12. DATA TRANSFERS

12.1. **Transfer mechanisms for data transfers.** The Client hereby instructs 3B to transfer Client Personal Data outside the United Kingdom ("UK") and European Economic

Area (“EEA”) in the circumstances, and subject to the Transfer Mechanisms, set out in Paragraph 6 of Schedule One.

12.2. Transfer mechanism – UK as a third country. If the Client is established in a European Union or EEA member state, the provisions of this Paragraph 12.2 shall take effect at the end of the bridging period agreed between the United Kingdom and European Union under Article FINPROV 10A of the Trade Agreement (“bridging period”):

- 12.2.1. if there is no adequacy decision under Article 45 of the GDPR in favour of the United Kingdom that applies to 3B the Provider (“adequacy decision”) in effect on the date upon which the transition bridging period expires (the “relevant date”), the Standard Contractual Clauses (incorporating the relevant details from Schedule One) shall come into effect and form a part of the Agreement on the relevant date;
- 12.2.2. if the Standard Contractual Clauses come into effect pursuant to Paragraph 12.2.1:
 - 12.2.2.1. the Client agrees to be bound by the Standard Contractual Clauses as the data exporter and comply with the obligations applicable to the data exporter under the Standard Contractual Clauses as if it had signed the Standard Contractual Clauses;
 - 12.2.2.2. 3B agrees to be bound by the Standard Contractual Clauses as the data importer and comply with the obligations applicable to the data importer under the Standard Contractual Clauses as if it had signed the Standard Contractual Clauses;
 - 12.2.2.3. the Client acknowledges and agrees that the authorisation to engage third party processors granted pursuant to Paragraph 6.1 above shall constitute the Client’s prior written consent to sub-processing for the purposes of clauses 5(h) and 11(1) of the Standard Contractual Clauses and that 3B’s compliance with its obligations under Paragraph 6 above shall constitute compliance with its obligations under clauses 5(h) and 11(1) of the Standard Contractual Clauses in respect of obtaining the Client’s prior written consent to sub-processing;
 - 12.2.2.4. the Client agrees that the copies of the sub-processor agreements that must be provided by 3B to the Client pursuant to clause 5(j) of the Standard Contractual Clauses may have all commercial and confidential information and clauses unrelated to the Standard

Contractual Clauses removed by 3B prior to being provided to the Client, and that such copies will be provided by 3B in a format determined by 3B only upon the Client's request;

- 12.2.2.5. the Standard Contractual Clauses shall automatically terminate and no longer form a part of the Agreement if an adequacy decision under Article 45 of the GDPR in favour of the United Kingdom is made, with termination of the Standard Contractual Clauses taking effect on the date upon which the adequacy decision comes into effect;
- 12.3. if there is an adequacy decision in effect on the relevant date, the Standard Contractual Clauses shall not take effect and shall not form a part of the Agreement.

Changes to Transfer Mechanisms. If any Transfer Mechanism relied on for a Restricted Transfer is subsequently modified, revoked or held in a court of competent jurisdiction to be invalid, the parties will cooperate in good faith to promptly suspend the transfer or to pursue a suitable alternative Transfer Mechanism that will ensure the relevant Restricted Transfer is lawful.

13. General

- 13.1. Notwithstanding anything to the contrary in the Agreement, the Client shall not claim that this Addendum is not a valid and legally binding variation to the Agreement.
- 13.2. This Addendum is for the benefit of the Parties, and is not intended to benefit or be enforceable by any third party. The exercise of the Parties' rights under this Addendum is not subject to the consent of any third party.
- 13.3. If a provision of this Addendum is determined by any court or other competent authority to be unlawful and/or unenforceable, the other provisions will continue in effect. If any unlawful and/or unenforceable provision of this Addendum would be lawful or enforceable if part of it were deleted, that part will be deemed to be deleted, and the rest of the provision will continue in effect.
- 13.4. This Addendum shall be governed by and construed in accordance with the laws of England and Wales. Any disputes relating to this Addendum shall be subject to the exclusive jurisdiction of the courts of England.

This Addendum is entered into and becomes a binding part of the Agreement with effect from the Effective Date.



Unless this Addendum is incorporated by reference into the contracting process for the Agreement such that 3B and the Client have indicated their acceptance of and agreement to this Addendum in the course of that process, the parties shall sign as follows:

SIGNED for and on behalf of 3B SOFT LIMITED <hr/> Name: _____ Title: _____	SIGNED for and on behalf of CLIENT <hr/> Name: _____ Title: _____
---	--

SCHEDULE ONE

Client Data that is Personal Data is Client Personal Data.

3B will process Client Personal Data in the following circumstances:

- when 3B staff access or perform operations on Client Personal Data held within the Client's Salesforce org in the course of providing Services;

- when the 3B platform transmits, stores or otherwise processes Client Personal Data at the instigation of the Client;
- when the Client uploads or stores Client Personal Data on the 3B platform;
- when the 3B platform performs automated operations on Client Personal Data as a result of the use of the Services by the Client;
- when the Platform generates Client Personal Data as a result of the use of the Services by the Client.

1. Categories of data subject

The workers, including management staff, employees, consultants, individual contractors and temporary staff, of the Client and its Affiliates.

2. Types of Personal Data

Names

Email addresses

Home address

Phone numbers

Device IDs and IP addresses

Geolocation data

Job roles

Salary/wage/payment rate information

Shift details

Records of shifts attended, accepted and rejected

Bank and payment details

PAYE details, tax and NI records

Other information as included within the Services from time to time

3. Purposes of processing

To provide the Services in accordance with the Agreement.

4. Security measures for Personal Data

3B security measures

The 3B Platform is built on Salesforce, whose robust security and privacy programs meet the highest standards in the industry. The Client accesses and uses the 3B platform and Services via the Client's own Salesforce org on the Salesforce platform. 3B is a Salesforce ISV (independent services vendor) partner, which means it is subjected to regular security reviews ensuring that the platform and Services are compliant with Salesforce's high standards.

3B's Information page https://3bknowhow.com/wiki/Main_Page describes the suite of modules

designed natively on the Salesforce platform.

Client security measures

The Client shall use reasonable security measures to ensure that no unauthorised person gains access to the Subscription Services using an Account, including ensuring that its Users do not share login details or passwords with others.

Salesforce and 3B may from time to time provide Client with instructions concerning its Salesforce Org settings. Failure by the Client to follow such instruction or any adjustment of Salesforce org settings which are done by any User other than in accordance with Salesforce or 3B instructions or documentation will be at the Client's own risk and 3B shall have no liability for any events occurring due to any such failure or adjustment.

5. Authorised sub-processors of Client Personal Data

The Client authorises sub-processing by the following third party service providers used by 3B in connection with providing the Services to the Client:

Atlassian Pty Limited (Atlassian)

Atlassian provides the Jira Software, Jira Service Desk and Jira Core that 3B uses to manage and provide support services to users of the 3B platform.

For clarity, the following third parties are not sub-processors engaged by 3B under the Agreement and do not require authorization by the Client:

Salesforce

The 3B platform and Services are built on the Salesforce platform. The Client contracts directly with SFDC or a member of the SFDC Group for the provision and license of its Salesforce org, which means that SFDC or the member of the SFDC Group is a processor directly engaged by the Client and is not a sub-processor engaged by 3B under the Agreement. The Client should refer to its master services agreement and data processing addendum with Salesforce to understand Salesforce's processing and use of sub-processors.

Third party providers of integrated services

The 3B platform and Services integrate with third party provider services using APIs made available on the Salesforce platform in accordance with the Client's requirements. The Client contracts directly with these such third party providers, which means that those third parties are processors directly engaged by the Client and are not sub processors engaged by 3B under the Agreement. The Client should refer to its agreements with the third party providers of the services integrated into the Client's Salesforce org to understand those providers' processing and use of sub-processors.

6. Authorised international transfers of Client Personal Data

The Client authorises any international transfer of Client Personal Data that results from the use of the authorised sub-processors described in section 5 above, provided that 3B shall ensure there is a Transfer Mechanism in place in respect of each such sub-processor.

The Client shall be responsible for ensuring that there is a Transfer Mechanism in place in respect of any transfers to the third party providers of the integrated services under its direct contracts with those other third parties.